Time fast running out to get a replacement Survey (Media Release)

MEDIA RELEASE

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Time fast running out to get a replacement Marriage Law Postal Survey

Time is running out for people to obtain a replacement form to participate in the Australian Marriage Law Postal Survey with requests for replacement forms closing at 6 pm (local time) on Friday 20 October.

ABS Deputy Australian Statistician and Taskforce Lead, Jonathan Palmer, said replacement forms could be sent to eligible Australians if their form had been lost, damaged, or had not arrived.

“If you haven’t got your survey materials, you can request a replacement form easily and quickly via the ABS website’s online enquiry form.

“You’ll be asked to supply personal information such as a driver’s licence or Australian passport so we can verify your identity, send a new survey form and invalidate your previous form so only one response is counted.

“Another option is to visit a capital city or regional pick-up location. At each of these locations you can collect a survey form, after verifying your identity. Locations can also accept returned survey forms or provide directions to a nearby Post Office or Red Post Box,” Mr Palmer said.

Replacement survey forms are also available via the Information Line on 1800 572 113.

The ABS is providing a paperless option so that eligible Australians travelling or living overseas, people in aged care facilities, or those with an illness, injury or disability, can respond online or by phone.

“This option allows you to obtain a Secure Access Code through the online enquiry form on the ABS website or by calling the Information Line.

“The 16-digit Secure Access Code can be used to provide an anonymous survey response through an automated telephone service, a secure online form or by contacting an ABS Customer Assistance Team. Requests for a Secure Access Code also close on 20 October,” he said.

More than 16 million survey forms were posted to eligible Australians and an estimated 10 million survey forms had already been returned as at Friday, 6 October 2017.

Survey forms must be received at the ABS by 6pm (local time) on 7 November 2017 to be included in the count. Survey results will be published on 15 November 2017.

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